INSTRUCTION MANUAL

McKeon Products, Inc. | 25460 Guanther | Warren, MI 48091 | (586) 427-7560 | www.macksaudibles.com | © McKeon Products

QUICK START INSTRUCTIONS
(see reverse side for more detailed instructions and information)

1. Fit ear tip. Try each provided ear tip until you achieve a comfortable and snug fit in your ear.

   Make sure the ear tip is properly seated onto the amplifier tube.

   3 sizes included

   Large, Medium, Small

2. Insert size 13 battery into device. Gently close battery door.

   A. Gently pull door down
   B. Swing door open. Insert battery with (+) sign facing out. Close door.

3. Position Personal Sound Amplifier in and over your ear and ensure snug fit inside ear canal.

   A. In ear
   B. Over ear

4. Hold Power/Mode Switch down for 3 seconds to turn on (device will be in Mode 1, for use in normal environments).

   Power/Mode Switch

5. Turn volume all the way down.

   Press to decrease volume

6. Gradually increase volume to desired sound level.

   Press to increase volume

   NOTE: If you experience squealing noise known as feedback, turn volume all the way down and ensure ear tip fits snugly inside ear canal.
PREPARATION

1. Choose a suitable ear tip and attach to amplifier tube

Having a good seal between the ear tip and your ear canal is critical for optimal performance. Try each provided ear tip to determine the best fit for your ear. Make sure the ear tip is properly seated onto the amplifier tube.

2. To Insert or replace battery

Mack® Audibles™ require one size 13 battery. If the battery is inserted incorrectly, the battery door will not close. Do not force the battery door to close.

- 1. Pull down on battery door (Fig. 1) and swing door open (Fig. 2).
- 2. Insert the new battery with the plus sign (+) facing out.
- 3. Close the battery door.

CAUTION: Batteries are dangerous if swallowed! Keep batteries out of the reach of children. Seek immediate medical help if a battery is swallowed.

Fig. 1

Fig. 2

In ear

Over ear

3. Position your Personal Sound Amplifier in & over your ear

NOTE: Before placing the ear tip into your ear canal, ensure the battery is insert properly and the battery door is securely closed.

Step 1: Holding the amplifier, insert ear tip into your ear canal and gently press into place with your fingers to ensure a snug fit.

Step 2: While holding the ear tip in place, carefully place the Personal Sound Amplifier over top and behind the ear.

NOTE: Rotating the earpiece past 180 degrees may cause damage to the unit.

NOTE: If the ear tip is not inserted far enough into the ear canal, this may cause a squeaking noise known as feedback.

OPERATION

4. On/Off

Press and hold Power/Mode Switch for 3 seconds to turn ON and OFF.

Power/Mode Switch

Press to increase volume

Press to decrease volume

5. Volume Control

NOTE: It is recommended to start the volume at the lowest setting before use. Adjust the volume gradually, according to your own sound-enhancing preferences, but no so loud as to cause feedback.

NOTE: You will hear 3 beeps once you have reached the minimum and/or maximum volume settings.

PRODUCT FEATURES

Microphone

Power/Mode Switch

Volume up

Volume down

Battery Door

Ear Tip

Amplifier

6. Power/Mode Switch

Your Personal Sound Amplifier has 2 hearing modes:

Mode 1: NORMAL ENVIRONMENTS

Mode 2: FOR USE IN NOISY ENVIRONMENTS (reduces background noise)

When the Personal Sound Amplifier Is turned on, it will automatically start in mode 1. Each time you press the Power/Mode Switch, Mack® Audibles™ will switch to the next mode. The sequence is mode 1, mode 2, mode 1.

When you select mode 1, you will hear one beep, mode 2 will emit two beeps.

7. Low Battery Warning

When you hear 4 consecutive beeps every 5 minutes, battery power is low and it is time to replace the battery.

NOTE: Average battery life under normal use is 120-35 hours.

8. Adjusting to your Personal Sound Amplifier

It may take some time to get used to the amplification provided by this device. In addition to voices and music being amplified, for example, everyday sounds such as shuffling papers and movement of objects across hard surfaces will also be enhanced, and may therefore be distracting. You will soon adjust to those background noises, and they eventually fade as you focus on the clarity of the sounds you truly want to enjoy.

MAINTENANCE

Cleaning

Keep your Personal Sound Amplifier clean and dry.

Use a soft cloth to clean external surfaces and clean the mesh filter from the mesh of the Personal Sound Amplifier. DO NOT use water or other liquids to clean the Personal Sound Amplifier.

NOTE: Clean with any harsh or abrasive chemicals/buffers.

Storage/Usage Temperature

Do not leave your Personal Sound Amplifier in direct sunlight or in areas where temperature can rise over 140°F (60°C) for extended periods of time. Temperature should not exceed limits of ±10°F (±5°C) at a relative air humidity of 85% for extended periods during transport or storage.

TROUBLESHOOTING

SYMPTOM  POSSIBLE CAUSE  SOLUTION

No Sound  Battery  Insert battery

Dead battery  Replace battery

Battery improperly inserted  Insert battery correctly

Wax or debris in the ear tip  Remove and clean the ear tip

Low battery  Remove and clean the ear tip

Excessive volume  Consult your audiologist

Volume set too low  Adjust the volume

Improper insertion of ear tip  Remove and reinsert the ear tip

Hearing aid  Contact your hearing care professional

Whistling, Feedback  Ear tip too big  Change ear tip to proper size

Ear tip not positioned properly  Position according to instructions

NOT CLEAN OR DISTORTED SOUND

Personal Sound Amplifier damaged  Contact the manufacturer

CAUTION

Consult with an audiologist or physician if you have excessive earache or experience discomfort wearing Mack® Audibles™. If an ear tip should become lodged in your ear canal and you are unable to remove it, consult an Ear, Nose and Throat (ENT) doctor for assistance.

Do not use Mack® Audibles™ while swimming, showering or participating in other water activities, or in humid environments.

Keep batteries out of reach of children. Do not put batteries in your mouth or ingest batteries. Do not store in, or expose batteries to excessive heat such as fire, excessive sunshine, or similar high-heat environments.

WARRANTY

Mack® Audibles™ are covered by a 1-year repair or replacement warranty against defects and workmanship. The warranty period begins on the date of original purchase. The warranty does not cover malfunctions that are related to misuse of the device.

For warranty service, send the product, a copy of your receipt and a detailed description to: Macksen Products, Inc 20460 Quainture Warren, MI 48091

We recommend that you send the product using a trackable shipping or mall service. For general inquiries about Mack® Audibles™, please visit www.mackaudibles.com or call 586-421-7560.